

Provision of Telephone Management Services

Ga-Segonyana Local Municipality

Invitation To Bid

Bid No: 02/2025-26

Bid Description: Provision of Telephone Management Services

Bidder (Company Name)	
Bidder Representative	
Business Address (Physical)	
Tel No	
e-mail Address	

Issued by:

Ga-Segonyana Local Municipality Private Bag X1522 Cnr Voortrekker & School Street **KURUMAN** 8460 053 712 9300 (Tel)

Publication Date : 29 November 2025 Closing Date : 16 January 2026 Time :12H00

Ga-Segonyana Local Municipality Bid No: 02/2025-26 Provision of Telephone Management Services Invitation/ Supplier Checklist



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12	B-BBEE Status Level Certificate – Targeted Goal (Points 10)	
13	Proof of Locality - Targeted Goal (10 Points)	
13	Business Profile	
14	Tax Compliance Status (TCS – with a pin)	
15	Company Registration Document	
16	CSD Registration Report	
17	Proof of Registration with Licenses relevant to the industry	
18	Certified Copy of Identity Documents (Directors)	
19	Joint Venture Agreement (If Bidder is a Joint Venture)	



Ga-Segonyana Local Municipality

Invitation To Bid

Bid No: 02/2025-26

Provision of Telephone Management Services

ADVERT

12H00

INVITATION TO BID

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Bid Description: Provision of Telephone Management Services

Bids (in a form of Quotations) are hereby invited from Service providers with requisite capacity to provide the aforementioned services and/or goods to the municipality.

1. Specifications:

Historical context and requirement of the service

The municipality currently enjoys an on-site PBX service for its telephony requirements. We need to move this service to the cloud to enable more sites to be online

Thus, we require a fast internet line that uses fibre technology, with a minimum speed of 150mbps. Our satellite offices will be connected to the internet using WiFi or Microwave technology. Our WFH users will need LTE devices to connect to our various cloud services.

The speed requested is in line with the requirement of the municipality to connect users with services such as CCTV's, the internet, cloud-hosted applications, and telephone services. The technology of fibre will ensure stability of the service, reduce internet down times, and ensure minimum speeds can be achieved.

We also need internet services at our sites based out of the Kuruman town: Kagung, Batlharos, Bankhara, and Mothibistad.

We will also extend the services to include WiFi Access Points for the municipality's users and public users

Provision of VoIP Services, Fibre Connectivity, and Internet Services

VoIP services

Description	Minimum specification			
	- Acquisition, installation, configuration, management, hosting,			
	and licensing of a suitable cloud-hosted PBX Server and			
Cloud-hosted IP Telephony	associated trunks			
	- Acquisition, installation, configuration, and management of			
VoIP Handsets	suitable IP telephone handsets			
	- Support over email, virtually, and telephonically over the			
	duration of the contract			
Email, virtual, and telephonic	- Bidder should expect to sign an SLA stipulating a professional			
support	level of support.			

Cloud-hosted IP Telephony

IP-PBX requirements

Bid No: 02/2025-26

- A PBX must be hosted off-site and accessed by suitable VoIP-enabled telephone handsets over the internet
- We require the bidder to design, maintain, acquire, configure, manage, host, and license cloud-hosted PBX Server and associated trunks, together with the phones, for the duration of the bid
- Call and telephone number management for porting or telephone extension management. We will also require
 access to a management and reporting dashboard for the Ga-Segonyana administrators for this purpose.
- Call authorization by pin code with a capped monthly external call budget for each individual user. We will also
 require access to a management and reporting dashboard for the Ga-Segonyana administrators for this purpose
- Voice mail capability
- Speed dialling to a fixed number that doesn't charge individual user account's budget allocation.
- Direct Inward Dialling (DID) management
- All calls made within the municipality's telephone extensions list must be zero-rated
- This service and its components are for rental
- Train municipal staff on using the management dashboard to provision and manage access to the service.

VoIP Handsets

All handsets must have a minimum of these hardware specifications:

Connectivity

- PoE support
- 2x RJ45 ports with Gigabit ethernet, including a gigabit throughput connection for a desktop computer
- RJ9 (4P4C) handset port

Features

- HD voice: HD handset, HD speaker
- Caller ID with name and number
- Hands-free speakerphone
- Call forward, call waiting, call transfer, redial
- Stand with 2 adjustable angles, and wall mountable

These are the number of lines and number of handsets

12H00

Туре	Specifications	Quantity
IP Phone –		
Standard	- At least 2.3-inch 132x64-px graphical LCD with backlight	124
	- At least 4.3-inch 480x272-px colour LCD with backlight	
IP Phone -	 Caller ID with name, number, screensaver, and photo Bluetooth, Wi-Fi, and USB connectivity 	
	- Bluetooth and USB headset connectivity	15
	- 7-inch 800x480-px colour touch screen with backlight	
	- Caller ID with name, number, screensaver, and photo	
	- Bluetooth, Wi-Fi, and USB connectivity	
	- Bluetooth and USB headset connectivity	
IP Phone –	- Must include a 4.3-inch colour expansion module for each phone,	
Switchboard	with 20 physical keys, which allows for page switch to allow up to a	
and Call Center	total of 3 pages	6
	Connectivity	
	- Bluetooth version: Bluetooth 5.3	
	- Wireless range: 50 m/160 ft	
	- Simultaneous Bluetooth connections: 2	
	Features	
	- Active Noise Cancelling	
Bluetooth	- Charging Stand	
Wireless	- Answer/End/Reject a call	
Headphone headset	- Music time: Up to 65 hrs (ANC off)	6
	- Talk time: Up to 32 hrs (ANC & Busylight off)	

Important additional information about the telephone lines and handsets

- 2 (two) handsets will be used for the switchboard. These will use one extension, and must use "line-hunting" between the lines when an incoming call is made to the extension. Thus, these two lines must be usable simultaneously.
- 4 (four) handsets will be used for the call center. These will use one extension, and must use "line-hunting" between the lines when an incoming call is made to the extension. Thus, these four lines must be usable simultaneously.

Internet services

Description	Minimum specification
	- An internet connection using Optic Fibre technology
	- Install fibre from the street level up to last mile to terminate into
	the buildings. Include all equipment
	- Minimum 150mbps down speed, and minimum 100mbps up
	speed
	- 1:1 contention
	 Uncapped, unshaped, and unthrottled business-ready line
	 Provide the municipality with two fixed public lps
	- Maintain the fibre line, and maintain a business service level
Fibre Internet	support
Tible internet	- An internet connection using Microwave, Wi-Fi, or other
	wireless internet connection technologies
	- Minimum guaranteed download speeds
	- A dedicated 1:1 contention from the tower to the office
	- Uncapped, unshaped, and unthrottled business-ready line
	- Maintain the wireless network line, and maintain a business
	service level support
Remote site internet access	Scritica level support
LTE Mobile internet services	- Provision of LTE mobile internet with SIM and/or device
	- LAN installation and maintenance for all municipal buildings
	 Design, configure, and maintain a VLAN network for municipal
	data and voice network
	 Acquisition, installation, configuration, and maintenance of Wi-
Network maintenance	Fi access points
	- Support over email, virtually, and telephonically over the
	duration of the contract
Email, virtual, and telephonic	- Bidder should expect to sign an SLA stipulating a professional
support	level of support.

Provision of internet services

Fibre and Wireless Internet services requirements

Internet Connectivity

- The connection must be a pure 1:1 dedicated connection ratio. For radio-link or microwave we require a direct connection from the tower to our offices as identified
- Uncapped, Unshaped, Symmetrical bandwidth
- No throttling of data or Acceptable Usage Policy (AUP)/Fair Usage Policy (FUP) should apply
- The service should provide 100% international bandwidth to deliver the same speeds both locally and globally.
- No LTE or best-effort connectivity is allowed as we require minimum speeds to be achieved at all times
- All bidders MUST submit a network diagram that shows all network points and lists all network equipment to be used for the 1) Fibre, 2) Public Access Points, 3) Wireless Internet Service.

Service Delivery Requirements

The following tasks are required to be carried out by the successful bidder for ensuring maximum uptime as part of the project:

- Overall maintenance of links and related equipment.
- Checking network status and taking remedial action in case of problems.
- Troubleshooting, repair, restoration of all supplied networking equipment and other components (if any).
- Reconfiguration which includes de-installation/re-installation/shifting of links in case situation demands.
- Performance tuning.
- Train municipal staff on using the management dashboard to provision and manage access to the service.
- The winning bidder must sign a service level agreement which will always ensure support for any issue related to availability and accessibility of internet services around the clock (24x7x365 basis). This will include the ability to support a maximum 4-hour fibre line failure tolerance. The bidder is to indicate a clear call logging and escalation procedure in support of this.

12H00

Locations to provide Fibre

Site Name	Bandwidth Required (in mbps)	Total Number of Users	Address	Gps lat	gps long
Ga-Segonyana main building	150	160	ERF 902 + ERF 904- 1 Skool Street, Kuruman, 8460	27°27'38.56"S	23°25'57.04"E
Ga-Segonyana Fire Station	150	25	ERF 3626- 2 Hobson Street, Kuruman, 8460	27°28'11.10"S	23°26'17.00"E
Ga-Segonyana Caravan Park	150	30	ERF 4249- 4249 Voortrekker Street, Kuruman, 8460	27°27'53.62"S	27°26′9.61″E

Provision of Telephone Management Services

Locations for Wireless Internet services

Site Name	Bandwidth Required (in mbps)	Total Number of Users	Address	Gps lat	gps long
Wrenchville Civic Centre	20	2	1515 Buitekant St, Wrenchville, Kuruman, 8460	27°27'2.50"S	23°27'33.37"E
TRC Building	20	15	582 Mochwari Street, Mothibistad, Kuruman, 8460	27°23'53.52"S	23°29'17.77"E
Bankhara Bodulong Hall	20	2	School Street, Bankhara Bodulong, Kuruman, 8460	27°25'24.20"S	23°22'46.38"E

LTE Mobile internet services requirements

We require an LTE-capable mobile internet service for the mobile needs of officials in the municipality.

Description	Data Capacity	Quantity
Top-up SIM card only contract 2GB	2GB	10
Top-up SIM card with an LTE capable Mobile WiFi device contract 10GB	10GB	65
Top-up SIM card with an LTE capable Mobile WiFi device contract 30GB	30GB	7
Minimum RJ45 ports connectivity can connect up to 64 devices		
simultaneously. Uncapped data with a minimum of 100GB data at full		
speed before any Fair Use is applied. Uncapped	Uncapped	5

Wi-Fi access points

Provide suitable Wi-Fi access points for the municipality

Capability requirements for the Wi-Fi access point service

- Management through Voucher Authentication
- Password Authentication
- Wi-Fi Speed Limiting with a minimum Wi-Fi 7 standard support
- OS: UniFi Version 8 and later
- Minimum of 200 clients support
- 115 m² of coverage
- Data Rate: 2.4GHz: 688Mbps 5.8GHz: 4.3Gbps
- Outdoor wall or pole mounted
 - O Antenna Gain: 2.4GHz: Directional: 8 dBi, Omni: 3 dBi; 5.8GHz: Directional: 12.5 dBi, Omni: 4 dBi
 - O Beam-width: 2.4GHz: 90 degrees; 5.8GHz: 45 degrees
 - O Wall or pole mounted
 - O Weatherproof
- Indoor wall or ceiling mounted
 - O Antenna Gain: 2.4GHz: 4dBi; 5.8GHz: 5dBi
 - O Beam-width: 360 degrees
 - O Wall or ceiling mounted

Service Delivery Requirements

- The successful bidder is expected to determine the overall networking equipment required to implement Wi-Fi
 access points for all locations provided
- No range extenders will be accepted
- Equipment must be ICASA approved
- Overall maintenance of links and related equipment.
- Checking network status and taking remedial action in case of problems.
- Troubleshooting/repair/restoration/maintenance of all supplied networking equipment
- Train municipal staff on using the management dashboard to provision and manage access to the service.
- Reconfiguration which includes de-installation/re-installation/shifting of links and access points in case situation demands
- Performance tuning of the network equipment throughout the contract in order of maintain a high level of performance
- The successful bidder must sign a service level agreement which will ensure support for any issue related to availability and accessibility of internet services around the clock (24x7x365 basis). This will include the ability to support a maximum 4-hour fibre line failure tolerance. The bidder is to indicate a clear call logging and escalation procedure in support of this.

12H00

Location to provide Wi-Fi access points

Bid No: 02/2025-26

Site Name	Total Number of Users	Type of Access Point	Number of Wi-Fi Access Points required
		Indoor ceiling mounted	16
Ga-Segonyana main building	160	Outdoor wall mounted	1
Ga-Segonyana Traffic	25	Indoor ceiling mounted	3
Wrenchville Civic Centre	2	Indoor ceiling mounted	1
TRC Building	5	Indoor ceiling mounted	1
Develope and Develope at Hell	2	Indoor ceiling mounted	2
Bankhara Bodulong Hall	20	Outdoor wall mounted	1
Ga-Segonyana Fire Station	20	Indoor ceiling mounted	2
	5	Indoor ceiling mounted	2
Ga-Segonyana Stores	15	Outdoor wall mounted	1
	20	Indoor ceiling mounted	18
Ga-Segonyana Caravan Park	50	Outdoor wall mounted	3

Do note the following in terms of the buildings:

- The Ga-Segonyana Fire Station, Stores and Traffic buildings have line of site and links should be used to connect the buildings.
- The Caravan Park and The Kuruman Eye buildings have line of site and links should be used to connect the buildings. Additionally, the caravan Park's building has separate chalets and office buildings which will need to be connected to the Wi-Fi.

Provision of Telephone Management Services

LAN installation and Maintenance

The successful bidder will be expected to acquire, install, and maintain the LAN for all municipal buildings. This is in support of the VLAN network for municipal data and voice network

Service Delivery Requirements

Test all the current network cabling to ensure functionality

Bids clearly marked "Bid No: 02/2025-26, Provision of Telephone Management Services" must be placed in the bid box of the Municipality on or before the 16 January 2026 at 12H00. The highest or any bidder will not necessarily be accepted and Council reserves the right to consider any other Bid not suitably endorsed or comprehensively completed, as well as the right to accept a bid in whole or in part.

This bid will be evaluated on functionality with the following criterions:

60 Points Previous Experience - VoIP

3 years and above contract 20 points for each appointment letter and/or signed contract Up to 3 years contract 10 points for each appointment letter and/or signed contract

Appointment letter must comply to the following:

- It must be in the letterhead of the client
- It must have the date of appointment
- It must indicate the value/rates of the contract
- It must indicate the length of the contract
- It must be signed by the client

Signed Contract must comply to the following:

- It must be signed by all parties
- It must have the start date and end date.
- It must indicate the value/rates of the contract
- It must indicate scope of work.

Previous Experience - Wireless Internet 10 Points Contract of 1 year or longer, providing Wireless Internet services at a business level. 10 points Contract below 1 year, providing Wireless Internet services at a business level. 0 points. **Resources - Coverage** 10 Points

Local Fibre network coverage in Kuruman.

The bidder must provide proof of access to Fibre network coverage in Kuruman in the following: Provide schematic drawings where they have installed Fibre.

10 points

Resources - Human Resources

20 Points

IT Technician 20 points

The bidder must demonstrate proof of needed human capital by providing the following:

CV of a technician with relevant Switching and Routing or N+ certificates.

0 points for a CV without relevant Switching and Routing or N+ certificates

CV must reflect at least one year experience worked by the Technician.

Minimum score of **70 points** will allow the bidder to be evaluated further.

Bids will thereafter be evaluated on the 80/20 Points basis, where 80 points will be allocated to price and 20 points allocated to Preferential Points (Targeted Specific Goals).

For Preference points the following "Targeted Specific Goals" shall apply:

1.1. Locality

10 points

- 1.1.1. Locality shall be deemed all bidders operating and stationed within the boundaries of John Taolo Gaetsewe District.
- 1.1.2. Expanded term for locality shall be deemed for bidders operating and stationed outside of John Taolo Gaetsewe District but within the Northern Cape Province.
 - 1.1.2.1. Bidders shall provide proof of locality by submitting one or more of the following
 - 1.1.2.2. Municipal Account in the bidder's name.
 - 1.1.2.3. Proof of residence in the bidder's name.
 - 1.1.2.4. Bank statement with the bidder's address.
 - 1.1.2.5. Lease agreement indicating a local address, where the lessee is the bidder.
- 1.1.3. The bidder must submit proof of locality in order to claim points for locality.

NOTE: Locality points shall be allocated as follows

Locality	Number of Points for Locality
Within boundaries of John Taolo Gaetsewe District	10.00
Outside boundaries of John Taolo Gaetsewe District, but within the	
boundaries of Northern Cape Province	5.00
Outside boundaries of the Northern Cape	0.00

Note: Bidder failing to provide the proof of locality, shall claim zero points for locality

1.2. **B-BBEE Status Level Contributor**

10 Points

- 1.2.1. Bidder must submit proof of B-BBEE status level contributor certificate.
- 1.2.2. B-BBEE status level contributor certificate must be issued by SANAS or authorised person(s) or authorised body.
- 1.2.3. B-BBEE status level contributor certificate must be original or certified.
- 1.2.4. Other than the B-BBEE Status Level of Contributor certificate, the bidder must submit the original B-BBEE sworn affidavit.

1.2.5. Bidder failing to submit proof of B-BBEE status level of contributor or original sworn B-BBEE affidavit shall claim zero points for B-BBEE points.

B-BBEE Status Level of Contributor	Number of points
1	10
2	09
3	07
4	06
5	04
6	03
7	02
8	01
Non-compliant contributor	00

Further to the above evaluation criterions, the municipality will also assess bids for risks, i.e. market prices.

For site visits, arrangements can be made with the office of the Manager IT.

Bids MUST be submitted in a bid document as provided for by the municipality. The document is downloadable from the municipal website www.ga-segonyana.gov.za. Only bids submitted in the bid document will be considered.

NOTE: MBD Forms (which forms part of the bid document) must be completed in full and be duly signed, failure to do this will result in the bidder being considered non-responsive.

Technical enquiries please contact Mr. M. Segoje on 053 712 9361 and SCM enquiries may be directed to Mr. B. Sechogela on 053 712 9433 during office hours.

M. M. TSATSIMPE **MUNICIPAL MANAGER** Cnr Voortrekker and School Street Ga-Segonyana Local Municipality Building **KURUMAN** 8460

Provision of Telephone Management Services



Ga-Segonyana Local Municipality

Invitation To Bid

Bid No: 02/2025-26

Provision of Telephone Management Services

MBD1

Ga-Segonyana Local Municipality

MBD₁

PART A - INVITATION TO BID

YOU ARE HEREBY INVITED TO BID FOR REQUIREMENTS OF THE (GA-SEGONYANA LOCAL MUNICIPALITY)							
BID NUMBER:	Bid No: 02/2025-26	CLOSING DATE:	16 January 2026	CLOSING TIME:	12H00		
DESCRIPTION Provision of Telephone Management Services							
THE SUCCESSFUL BIDDER WILL BE REQUIRED TO FILL IN AND SIGN A WRITTEN CONTRACT FORM (MBD7).							

BID RESPONSE DOCUMENTS MAY BE DEPOSITED IN THE BID BOX SITUATED AT (STREET ADDRESS)

Ga-Segonyana Local Municipality Main Building							
Cnr Voortrekker and School Street							
Kuruman							
8460							
SUPPLIER INFORMATION							
NAME OF BIDDER							
POSTAL ADDRESS							
STREET ADDRESS							
TELEPHONE NUMBER	CODE			NUMBER			
CONTACT NAME			CELL	PHONE BER			
FACSIMILE NUMBER	CODE			NUMBER			
E-MAIL ADDRESS		•					
VAT REGISTRATION NUMBER							
TAX COMPLIANCE STATUS	TCS PIN:		OR	CSD No:			
B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE	Yes			EE US LEVEL	Yes		
[TICK APPLICABLE BOX]	☐ No		SWO	DAVIT	☐ No		
[A B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE/ SWORN AFFIDAVIT (FOR EMES & QSEs) MUST BE SUBMITTED IN ORDER TO QUALIFY FOR PREFERENCE POINTS FOR B-BBEE1							

ARE YOU THE ACCREDITED REPRESENTATIVE IN SOUTH AFRICA FOR THE GOODS /SERVICES /WORKS OFFERED?		☐Yes [IF YES ENCLO]No ROOF]		SUPP	IGN BASED LIER FOR OODS ICES KS	☐Yes ☐No [IF YES, ANSWER PART B:3]	
TOTAL NUMBER O	F ITEMS OFFE	RED			TOTAL	BID PRIC	E	R	
SIGNATURE OF BI	DDER				DATE				
CAPACITY UNDI	ER WHICH TH	IIS BID IS							
BIDDING PROCED	URE ENQUIRI	ES MAY BE	DIRECTED TO:			TECHNI DIRECT		FORMATION MA	AY BE
DEPARTMENT		Finance	Services DE		DEPARTMENT			Corporate Services	
CONTACT PERSON Boitume		elo Sechogela CONTACT PERSO		PERSON	DN Moemedi Segoje		egoje		
TELEPHONE NUMBER 053 712 9		344	TEL	EPHON	IE NUME	ER	053 712 936	1	
E-MAIL ADDRESS tumis@ga-segonyana		.gov.za	E-N	1AIL AD	DRESS	mseg	oie@ga-sego	nvana.gov.za	

PART B - TERMS AND CONDITIONS FOR BIDDING

1.	BID	SUBMISSION:					
	1.1.	BIDS MUST BE DELIVERED BY THE STIPULATED TIME TO THE CORRECT AD ACCEPTED FOR CONSIDERATION.	DDRESS. LATE BIDS WILL NOT BE				
	1.2.	2. ALL BIDS MUST BE SUBMITTED ON THE OFFICIAL FORMS PROVIDED-(NOT TO BE RE-TYPED) OR ONLINE					
	1.3.	THIS BID IS SUBJECT TO THE PREFERENTIAL PROCUREMENT POLIC PREFERENTIAL PROCUREMENT REGULATIONS, 2017, THE GENERAL CO AND, IF APPLICABLE, ANY OTHER SPECIAL CONDITIONS OF CONTRACT.					
2.	TAX	COMPLIANCE REQUIREMENTS					
2.1	BID	DDERS MUST ENSURE COMPLIANCE WITH THEIR TAX OBLIGATIONS.					
2.2		DDERS ARE REQUIRED TO SUBMIT THEIR UNIQUE PERSONAL IDENTIFICARS TO ENABLE THE ORGAN OF STATE TO VIEW THE TAXPAYER'S PROFIL	• •				
2.3	.3 APPLICATION FOR THE TAX COMPLIANCE STATUS (TCS) CERTIFICATE OR PIN MAY ALSO BE MADE VIA E-FILING. IN ORDER TO USE THIS PROVISION, TAXPAYERS WILL NEED TO REGISTER WITH SARS AS E-FILERS THROUGH THE WEBSITE WWW.SARS.GOV.ZA.						
2.4	.4 FOREIGN SUPPLIERS MUST COMPLETE THE PRE-AWARD QUESTIONNAIRE IN PART B:3.						
2.5	BID	DDERS MAY ALSO SUBMIT A PRINTED TCS CERTIFICATE TOGETHER WITH TH	HE BID.				
2.6		BIDS WHERE CONSORTIA / JOINT VENTURES / SUB-CONTRACTORS ARE BMIT A SEPARATE TCS CERTIFICATE / PIN / CSD NUMBER.	INVOLVED, EACH PARTY MUST				
2.7		HERE NO TCS IS AVAILABLE BUT THE BIDDER IS REGISTERED ON THE CENT CSD NUMBER MUST BE PROVIDED.	RAL SUPPLIER DATABASE (CSD),				
3.	QUE	ESTIONNAIRE TO BIDDING FOREIGN SUPPLIERS					
	3.1.	IS THE ENTITY A RESIDENT OF THE REPUBLIC OF SOUTH AFRICA (RSA)?	YES NO				
	3.2.	DOES THE ENTITY HAVE A BRANCH IN THE RSA?	YES NO				
	3.3.	DOES THE ENTITY HAVE A PERMANENT ESTABLISHMENT IN THE RSA?	YES NO				
	3.4.	DOES THE ENTITY HAVE ANY SOURCE OF INCOME IN THE RSA?	YES NO				
	3.5.	IS THE ENTITY LIABLE IN THE RSA FOR ANY FORM OF TAXATION?	YES NO				
CO	MPLI	ANSWER IS "NO" TO ALL OF THE ABOVE, THEN IT IS NOT A REQUIREMEN IANCE STATUS SYSTEM PIN CODE FROM THE SOUTH AFRICAN REVENUE ER AS PER 2.3 ABOVE.					

Provision of Telephone Management Services

NB: FAILURE TO PROVIDE ANY OF THE ABOVE PARTICULA NO BIDS WILL BE CONSIDERED FROM PERSONS IN THE S	
SIGNATURE OF BIDDER:	
CAPACITY UNDER WHICH THIS BID IS SIGNED:	
DATE:	



Ga-Segonyana Local Municipality

Invitation To Bid

Bid No: 02/2025-26

Provision of Telephone Management Services

MBD 3.1

MBD 3.1

PRICING SCHEDULE - FIRM PRICES (PURCHASES)

NOTE:

ONLY FIRM PRICES WILL BE ACCEPTED. NON-FIRM PRICES (INCLUDING PRICES SUBJECT TO RATES OF EXCHANGE VARIATIONS) WILL NOT **BE CONSIDERED**

IN CASES WHERE DIFFERENT DELIVERY POINTS INFLUENCE THE PRICING, A SEPARATE PRICING SCHEDULE MUST BE SUBMITTED FOR **EACH DELIVERY POINT**

Name of Bidder..... Bid No: 02/2025-26

Closing Time: 12H00 **Closing Date: 16/01/2026**

OFFER TO BE VALID FOR 90 DAYS FROM THE CLOSING DATE OF BID

VoIP Handsets

Item No	Quantity	Туре	Specifications	Unit Price (Vat Inc)	Amount (Vat Inc)
1.1	124	IP Phone – Standard	At least 2.3-inch 132x64-px graphical LCD with backlight		
		IP Phone -	At least 4.3-inch 480x272-px colour LCD with backlight Caller ID with name, number, screensaver, and photo Bluetooth, Wi-Fi, and USB connectivity Bluetooth and USB headset connectivity		
1.2	15	Executive			
			 7-inch 800x480-px colour touch screen with backlight Caller ID with name, number, screensaver, and photo Bluetooth, Wi-Fi, and USB connectivity Bluetooth and USB headset connectivity 		

Provision of Telephone Management Services

					T
			Must include a 4.3-inch colour expansion module for each		
			phone, with 20 physical keys, which allows for page		
		IP Phone –	switch to allow up to a total of 3 pages		
		Switchboard			
		and Call			
1.3	6	Centre			
			Connectivity		
			- Bluetooth version: Bluetooth 5.3		
			- Wireless range: 50 m/160 ft		
			- Simultaneous Bluetooth connections: 2		
			Features		
			- Active Noise Cancelling		
		Bluetooth	- Charging Stand		
		Wireless	- Answer/End/Reject a call		
		Headphone	- Music time: Up to 65 hrs (ANC off)		
1.4	6	headset	Talk time: Up to 32 hrs (ANC & Busylight off)		
			- Acquisition, installation, configuration, management,		
		Cloud-hosted	hosting, and licensing of a suitable cloud-hosted PBX		
1.5	145	IP Telephony	Server and associated trunks		
1.5	145	ir reteptions	Server and associated trunks		
		Emoil virtual	Support over amail virtually, and talenhanically ever the		
		Email, virtual,	Support over email, virtually, and telephonically over the duration of the contract		
4.0		telephonic	Bidder should expect to sign an SLA stipulating a		
1.6		support	professional level of support.		
		V-15 - 11 - 1 - 1	M 1.71	Rate per second	
1.7		VoIP call rates	Mobile		
				Rate per second	
1.8		VoIP call rates	Landline		

VoIP call rates

Assume the municipality's monthly maximum budget for all outgoing calls per traffic type is: 25,000 minutes

2. Internet services

Item			Unit Price	Amount
No	Description	Minimum specification	(Vat Inc)	(Vat Inc)
		- An internet connection using Optic Fibre technology		
		- Install fibre from the street level up to last mile to		
		terminate into the buildings. Include all equipment		
		- Minimum 150mbps down speed, and minimum		
		100mbps up speed		
		- 1:1 contention		
		- Uncapped, unshaped, and unthrottled business-		
		ready line		
		- Provide the municipality with two fixed public Ips		
2.1	Fibre Internet	- Maintain the fibre line, and maintain a business		
2.1	Tible litternet	service level support		
		- An internet connection using Microwave, Wi-Fi, or		
		other wireless internet connection technologies		
		- Minimum guaranteed download speeds		
		- A dedicated 1:1 contention from the tower to the		
		office		
		- Uncapped, unshaped, and unthrottled business-		
		ready line		
2.2	Remote site internet access	- Maintain the wireless network line, and maintain a business service level support		
		- LAN installation and maintenance for all municipal	RATE PER HOUR AT 10	PLEASE PROVIDE THE 36
		buildings	HOURS PER MONTH.	MONTHS FEE.
		- Design, configure, and maintain a VLAN network for		
		municipal data and voice network		
		- Acquisition, installation, configuration, and		
2.3	Network maintenance	maintenance of Wi-Fi access points		
		- Support over email, virtually, and telephonically over		
		the duration of the contract		
	Email, virtual, and telephonic	- Bidder should expect to sign an SLA stipulating a		
2.4	support	professional level of support.		

3. LTE Mobile internet services requirements

Item No	Quantity	Description	Capacity	Unit Price (Vat Inc)	Amount (Vat Inc)
3.1	10	Top-up SIM card only contract 2GB	2GB		
3.2	65	Top-up SIM card with an LTE capable Mobile WiFi device contract 10GB	10GB		
3.3	7	Top-up SIM card with an LTE capable Mobile WiFi device contract 30GB	30GB		
		Minimum RJ45 ports connectivity can connect up to 64 devices simultaneously. Uncapped data with a minimum of 100GB data at full speed before any Fair Use is applied.			
3.4	5	Uncapped	Uncapped		

Wi-Fi access points 4.

Item No	No of Users	Site Name	Type of Access Point	Number of Wi-Fi Access Points required	Unit Price (Vat Inc)	Amount (Vat Inc)
			Indoor ceiling mounted	16		
4.1	160	Ga-Segonyana main building	Outdoor wall mounted	01		
4.2	25	Ga-Segonyana Traffic	Indoor ceiling mounted	3		
4.3	2	Wrenchville Civic Centre	Indoor ceiling mounted	1		

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4.4	5	TRC Building	Indoor ceiling mounted	1	
4.5	20	Ga-Segonyana Fire Station	Indoor ceiling mounted	2	
	2		Indoor ceiling mounted	2	
4.6	20	Bankhara Bodulong Hall	Outdoor wall mounted	1	
	5		Indoor ceiling mounted	2	
4.7	15	Ga-Segonyana Stores	Outdoor wall mounted	1	
	20		Indoor ceiling mounted	18	
4.8	50	Ga-Segonyana Caravan Park	Outdoor wall mounted	3	

Pricing Summary Schedule

Item No	Description	Amount	Vat Amount	Total Amount
4.4				
1.1	IP Phone – Standard			
1.2	IP Phone - Executive			
1.3	IP Phone – Switchboard and Call Centre			
1.4	Bluetooth Wireless Headphone headset			
1.5	Cloud-hosted IP Telephony			
1.6	Email, virtual, and telephonic support			
1.7	VoIP call rates - Mobile			
1.8	VoIP call rates - Landline			
2.1	Fibre Internet			
2.2	Remote site internet access			
2.3	Network maintenance			
2.4	Email, virtual, and telephonic support			
3.1	Top-up SIM card only contract 2GB			
3.2	Top-up SIM card with an LTE capable Mobile WiFi device contract 10GB			
3.3	Top-up SIM card with an LTE capable Mobile WiFi device contract 30GB			
0.4	Minimum RJ45 ports connectivity can connect up to 64 devices simultaneously. Uncapped data with a minimum of 100GB data at full speed before any Fair Use is applied.			
3.4	Uncapped			
4.1	Ga-Segonyana main building			
4.2	Ga-Segonyana Traffic			
4.3	Wrenchville Civic Centre			

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4.4	TRC Building		
4.5	Ga-Segonyana Fire Station		
4.6	Bankhara Bodulong Hall		
4.7	Ga-Segonyana Stores		
4.8	Ga-Segonyana Caravan Park		
4.9	TOTALS		

VERY IMPORTANT

THE BIDDER IS REQUESTED TO PROVIDE A QUOTATION FOR THE ABOVE-MENTIONED PRODUCTS IN THE COMPANY'S LETTER HEAD VALID FOR A PERIOD OF 90 DAYS.

THIS MUST BE DONE SEPARATELY FROM THE MBD 3.1. AND THIS DOES NOT WAVE AWAY THE RESPONSIBILITY TO PROVIDE PRICES FOR THE ABOVE-MENTIONED PRODUCTS

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Invitation To Bid

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MBD 4

GA-SEGONYANA MUNICIPALITY DECLARATION OF INTEREST

MBD4

- 1. No bid will be accepted from persons in the service of the state¹.
- 2. Any person, having a kinship with persons in the service of the state, including a blood relationship, may make an offer or offers in terms of this invitation to bid. In view of possible allegations of favouritism, should the resulting bid, or part thereof, be awarded to persons connected with or related to persons in service of the state, it is required that the bidder or their authorised representative declare their position in relation to the evaluating/adjudicating authority.
- 3. In order to give effect to the above, the following questionnaire must be completed and submitted with the bid.

3.1	Full Name of bidder or his or her representative:
3.2	Identity Number:
3.3	Position occupied in the Company (director, trustee, hareholder ²):
3.4	Company Registration Number:
3.5	Tax Reference Number:
3.6	VAT Registration Number:
3.7	The names of all directors / trustees / shareholders members, their individual identity numbers and state employee numbers must be indicated in paragraph 4 below.
3.8	8 Are you presently in the service of the state? YES / NO
	3.8.1 If yes, furnish particulars
3.9	Have you been in the service of the state for the past twelve months? YES / NO
	3.9.1 If yes, furnish particulars

12H00

- ¹MSCM Regulations: "in the service of the state" means to be
 - (a) a member of
 - any municipal council; (i)
 - (ii) any provincial legislature; or
 - (iii) the national Assembly or the national Council of provinces;
 - (b) a member of the board of directors of any municipal entity;
 - (c) an official of any municipality or municipal entity;
 - (d) an employee of any national or provincial department, national or provincial public entity or constitutional institution within the meaning of the Public Finance Management Act, 1999 (Act No.1 of 1999);
 - (e) a member of the accounting authority of any national or provincial public entity; or
 - (f) an employee of Parliament or a provincial legislature.

4. Full details of directors / trustees / members / shareholders.

ıll Name	Identity Number	State Employee Number
	•	
Signature	Date	
 Capacity	 Name of Co	 mpany

² Shareholder" means a person who owns shares in the company and is actively involved in the management of the company or business and exercises control over the company.

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MBD6

MBD 6.1

PREFERENCE POINTS CLAIM FORM IN TERMS OF THE PREFERENTIAL PROCUREMENT POLICY OF GA-**SEGONYANA LOCAL MUNICIPALITY**

This preference form must form part of all bids invited. It contains general information and serves as a claim form for preference points for Broad-Based Black Economic Empowerment (B-BBEE) Status Level of Contribution

NB: BEFORE COMPLETING THIS FORM, BIDDERS MUST STUDY THE GENERAL CONDITIONS, DEFINITIONS AND DIRECTIVES APPLICABLE IN RESPECT OF B-BBEE, AS PRESCRIBED IN THE PREFERENTIAL PROCUREMENT POLICY OF THE MUNICIPALITY.

1. GENERAL CONDITIONS

- 1.1. The following preference point systems are applicable to all bids:
 - the 80/20 system for requirements with a Rand value of up to R50 000 000 (all applicable taxes included); and
 - the 90/10 system for requirements with a Rand value above R50 000 000 (all applicable taxes included).
- 1.2
- a) The value of this bid is estimated to exceed/not exceed R50 000 000 (all applicable taxes included) and therefore the preference point system shall be applicable; or
- b) Either the 80/20 or 90/10 preference point system will be applicable to this tender (delete whichever is not applicable for this tender).
- 1.3 Points for this bid shall be awarded for:
 - Price; (a)
 - (b) Locality; and
 - B-BBEE Status Level of Contributor. (c)
- 1.4 The maximum points for this bid are allocated as follows:

	POINTS
PRICE	
LOCALITY	
B-BBEE STATUS LEVEL OF CONTRIBUTOR	
b-bbee Status Level OF CONTRIBUTOR	
Total points for Price and Preference must not exceed	100

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- 1.5. Failure on the part of a bidder to submit proof of **LOCALITY** together with the bid, will be interpreted to mean that preference points for **LOCALITY** are not claimed.
- 1.6. Failure on the part of a bidder to submit proof of B-BBEE Status level of contributor together with the bid, will be interpreted to mean that preference points for **B-BBEE status level of contributor** are not claimed.
- 1.7. The purchaser reserves the right to require of a bidder, either before a bid is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the purchaser.

2. **DEFINITIONS**

- (a) "B-BBEE" means broad-based black economic empowerment as defined in section 1 of the Broad-Based Black Economic Empowerment Act;
- (b) "B-BBEE status level of contributor" means the B-BBEE status of an entity in terms of a code of good practice on black economic empowerment, issued in terms of section 9(1) of the Broad-Based Black Economic Empowerment Act;
- (c) "bid" means a written offer in a prescribed or stipulated form in response to an invitation by an organ of state for the provision of goods or services, through price quotations, advertised competitive bidding processes or proposals;
- (d) "Broad-Based Black Economic Empowerment Act" means the Broad-Based Black Economic Empowerment Act, 2003 (Act No. 53 of 2003);
- (e) "EME" means an Exempted Micro Enterprise in terms of a code of good practice on black economic empowerment issued in terms of section 9 (1) of the Broad-Based Black Economic Empowerment Act;
- (f) "functionality" means the ability of a tenderer to provide goods or services in accordance with specifications as set out in the tender documents.
- (g) "prices" includes all applicable taxes less all unconditional discounts;
- (h) "proof of B-BBEE status level of contributor" means:
 - 1) B-BBEE Status level certificate issued by an authorized body or person;
 - 2) A sworn affidavit as prescribed by the B-BBEE Codes of Good Practice;
 - 3) Any other requirement prescribed in terms of the B-BBEE Act;
- "QSE" means a qualifying small business enterprise in terms of a code of good practice on black economic empowerment issued in terms of section 9 (1) of the Broad-Based Black Economic Empowerment Act;
- (j) "rand value" means the total estimated value of a contract in Rand, calculated at the time of bid invitation, and includes all applicable taxes;
- (k) "proof of locality" means a

Municipal account in the name of the tenderer not older than 90 days,

Lease agreement where the tenderer is the lessee, or,

An official letter from the bank confirming the registered business address of the tenderer

3. **POINTS AWARDED FOR PRICE**

THE 80/20 OR 90/10 PREFERENCE POINT SYSTEMS 3.1.

A maximum of 80 or 90 points is allocated for price on the following basis:

80/20 90/10 or

$$Ps = 80\left(1 + \frac{Pt - Ph}{Ph}\right)$$
 or $Ps = 90\left(1 + \frac{Pt - Ph}{Ph}\right)$

Where

Ps Points scored for price of bid under consideration

Pt = Rand value of bid under consideration

Ph = Rand value of highest acceptable bid

4. **POINTS AWARDED FOR LOCALITY**

4.1. In terms of Regulation 12.10 of the Preferential Procurement Policy, preference points must be awarded to a bidder for attaining the Locality in accordance with the table below:

Locality	Number of Points for Locality 80/20	Number of Points for Locality 90/10
Within boundaries of John Taolo Gaetsewe District	10	05
Outside boundaries of John Taolo Gaetsewe District, but within the boundaries of Northern Cape Province	05	2.5
Outside boundaries of the Northern Cape	0.00	0.00

5. POINTS AWARDED FOR LOCALITY B-BBEE STATUS LEVEL OF CONTRIBUTOR

5.1 In terms of Regulation 12.4 of the Preferential Procurement Policy, preference points must be awarded to a bidder for attaining the B-BBEE status level of contribution in accordance with the table below:

B-BBEE Status Level of Contributor	Number of points (80/20 system)	Number of points (90/10 system)
1	10	05
2	09	4.5
3	07	3.5
4	06	03

5	04	02
6	03	1.5
7	02	01
8	01	0.5
Non-compliant contributor	00	0.0

6. BID DECLARATION

6.1. Bidders who claim points in respect of Locality and B-BBEE Status Level of Contribution must complete the following:

7		OF CONTRIBUTOR OF AIMER IN TE	
/.	B-BBEE STATUS LEVEL	OF CONTRIBUTOR CLAIMED IN TE	RMS OF PARAGRAPHS 1.4 AND 4.1

7.1 B-BBEE Status Level of Contributor: . =(maximum of 10 or 20 points)

(Points claimed in respect of paragraph 7.1 must be in accordance with the table reflected in paragraph 4.1 and 4.2 and must be substantiated by relevant proof of Locality and B-BBEE status level of contributor.

8. SUB-CONTRACTING

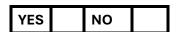
8.1 Will any portion of the contract be sub-contracted?

(Tick applicable box)



- 8.1.1. If yes, indicate:
 - i) What percentage of the contract will be subcontracted......%
 - ii) The name of the sub-contractor.....
 - iii) The B-BBEE status level of the sub-contractor.....
 - iv) Whether the sub-contractor is an EME or QSE

(Tick applicable box)



v) Specify, by ticking the appropriate box, if subcontracting with an enterprise in terms of Preferential Procurement Policy of Ga-Segonyana Local Municipality:

9.	DECLARATION WITH REGARD TO COMPANY/FIRM			
9.1.	Name of company/firm :			
9.2.	VAT registration number :			
9.3.	Company registration number:			
9.4.	TYPE OF COMPANY/ FIRM			
	□ Partnership/Joint Venture / Consortium			
	☐ One person business/sole propriety			
	□ Close corporation			
	□ Company			
	□ (Pty) Limited			
	[TICK APPLICABLE BOX]			
9.5.	DESCRIBE PRINCIPAL BUSINESS ACTIVITIES			
9.6	COMPANY CLASSIFICATION			
	□ Manufacturer			
	□ Supplier			
	☐ Professional service provider			
	Other service providers, e.g., transporter, etc.			
	[TICK APPLICABLE BOX]			
9.7	MUNICIPAL INFORMATION			
	Municipality where business is situated :			
	Registered Account Number:			
	Stand Number:			

- 9.8 Total number of years the company/firm has been in business:.....
- 9.9 I/we, the undersigned, who is / are duly authorised to do so on behalf of the company/firm, certify that the points claimed, based on the B-BBE status level of contributor indicated in paragraphs 1.4 and 6.1 of the foregoing certificate, qualifies the company/ firm for the preference(s) shown and I / we acknowledge that:
 - The information furnished is true and correct;
 - ii) The preference points claimed are in accordance with the General Conditions as indicated in paragraph 1 of this form;
 - iii) In the event of a contract being awarded as a result of points claimed as shown in paragraphs 1.4 and 6.1, the contractor may be required to furnish documentary proof to the satisfaction of the purchaser that the claims are correct;
 - iv) If the B-BBEE status level of contributor has been claimed or obtained on a fraudulent basis or any of the conditions of contract have not been fulfilled, the purchaser may, in addition to any other remedy it may have -
 - (a) disqualify the person from the bidding process;
 - recover costs, losses or damages it has incurred or suffered as a result of that (b) person's conduct;
 - (c) cancel the contract and claim any damages which it has suffered as a result of having to make less favourable arrangements due to such cancellation;
 - (d) recommend that the bidder or contractor, its shareholders and directors, or only the shareholders and directors who acted on a fraudulent basis, be restricted by the National Treasury from obtaining business from any organ of state for a period not exceeding 10 years, after the audi alteram partem (hear the other side) rule has been applied; and
 - forward the matter for criminal prosecution. (e)

WITNESSES	SIGNATURE(
1.	DATE:
2	ADDRESS

SIGNAT	FURE(S) OF BIDDERS(S)
DATE:	
ADDRESS	



Ga-Segonyana Local Municipality

Invitation To Bid

Bid No: 02/2025-26

Provision of Telephone Management Services

MBD7

CONTRACT FORM - PURCHASE OF GOODS/WORKS

MBD 7.1

THIS FORM MUST BE FILLED IN DUPLICATE BY BOTH THE SUCCESSFUL BIDDER (PART 1) AND THE PURCHASER (PART 2). BOTH FORMS MUST BE SIGNED IN THE ORIGINAL SO THAT THE SUCCESSFUL BIDDER AND THE PURCHASER WOULD BE IN POSSESSION OF ORIGINALLY SIGNED CONTRACTS FOR THEIR RESPECTIVE RECORDS.

Provision of Telephone Management Services

PART 1 (TO BE FILLED IN BY THE BIDDER)

- 1. I hereby undertake to supply all or any of the goods and/or works described in the attached bidding documents to (name of institution)...... in accordance with the requirements and specifications stipulated in bid number...... at the price/s quoted. My offer/s remain binding upon me and open for acceptance by the purchaser during the validity period indicated and calculated from the closing time of bid.
- 2. The following documents shall be deemed to form and be read and construed as part of this agreement:
 - (i) Bidding documents, viz
 - Invitation to bid
 - Tax clearance certificate
 - Pricing schedule(s)
 - Technical Specification(s)
 - Preference claims in terms of the Preferential Procurement Regulations 2001
 - Declaration of interest
 - Special Conditions of Contract;
 - (ii) General Conditions of Contract; and
 - Other (specify) (iii)
- 3. I confirm that I have satisfied myself as to the correctness and validity of my bid; that the price(s) and rate(s) quoted cover all the goods and/or works specified in the bidding documents; that the price(s) and rate(s) cover all my obligations and I accept that any mistakes regarding price(s) and rate(s) and calculations will be at my own risk.
- 4. I accept full responsibility for the proper execution and fulfilment of all obligations and conditions devolving on me under this agreement as the principal liable for the due fulfillment of this contract.
- 5. I declare that I have no participation in any collusive practices with any bidder or any other person regarding this or any other bid.
- 6. I confirm that I am duly authorised to sign this contract.

NAME (PRINT)	
CAPACITY	
SIGNATURE	
NAME OF FIRM	
DATE	
WITNESSES	
1	
2	
DATE	

CONTRACT FORM - PURCHASE OF GOODS/WORKS

PART 2 (TO BE FILLED IN BY THE PURCHASER)							
1.	I		in my ca _l	oacity as			•••••
	acce	ept your bid under refei	rence number	d	ated	for the s	supply of
	good	ds/works indicated her	eunder and/or fu	ırther spec	ified in th	e annexure(s).	
2							
2.	And	official order indicating	delivery instruct	ions is iorti	icoming.		
3.	con	dertake to make payr ditions of the contract very note.	_				
ITEM NO.		PRICE (VATINCL)	BRAND	DELIVER' PERIOD	Y	POINTS CLAIMED FOR TARGETED GOALS	POINTS CLAIMED FOR PRICE
4. I confirm that I am duly authorized to sign this contract. SIGNED ATON							
NAME	(PRIN	NT)					
SIGNA ⁻	TURE				••••••		
OFFIC	AL S	ТАМР			NA/ITALE (2050	
					WITNES	93E2	
					1.		
					2.		
					DATE		



Ga-Segonyana Local Municipality

Invitation To Bid

Bid No: 02/2025-26

Provision of Telephone Management Services

MBD8

DECLARATION OF BIDDER'S PAST SUPPLY CHAIN MANAGEMENT PRACTICES

MBD8

- 1 This Municipal Bidding Document must form part of all bids invited.
- It serves as a declaration to be used by municipalities and municipal entities in ensuring that when goods and services are being procured, all reasonable steps are taken to combat the abuse of the supply chain management system.
- 3 The bid of any bidder may be rejected if that bidder, or any of its directors have:
 - a. abused the municipality's / municipal entity's supply chain management system or committed any improper conduct in relation to such system;
 - b. been convicted for fraud or corruption during the past five years;
 - c. willfully neglected, reneged on or failed to comply with any government, municipal or other public sector contract during the past five years; or
 - d. been listed in the Register for Tender Defaulters in terms of section 29 of the Prevention and Combating of Corrupt Activities Act (No 12 of 2004).
- In order to give effect to the above, the following questionnaire must be completed and submitted with the bid.

Item	Question	Yes	No
4.1	Is the bidder or any of its directors listed on the National Treasury's database as a company or person prohibited from doing business with the public sector? (Companies or persons who are listed on this database were informed in writing of this restriction by the National Treasury after the <i>audi alteram partem</i> rule was applied).	Yes	No
4.1.1	If so, furnish particulars:		
4.2	Is the bidder or any of its directors listed on the Register for Tender Defaulters in terms of section 29 of the Prevention and Combating of Corrupt Activities Act (No 12	Yes	No
	of 2004)?		
	Register enter the National Treasury's website, <u>www.treasury.gov.za</u> , click on the icon "Register for Tender Defaulters" or submit your written request for a hard copy of the		
	Register to facsimile number (012) 3265445).		

4.2.1 If so, furnish particulars: 4.3 Was the bidder or any of its directors convicted by a court of law (including a court of law Yes No outside the Republic of South Africa) for fraud or corruption during the past five years? 4.3.1 If so, furnish particulars: 4.4 Does the bidder or any of its directors owe any municipal rates and taxes or municipal Yes No charges to the municipality / municipal entity, or to any other municipality / municipal entity, that is in arrears for more than three months? If so, furnish particulars: 4.4.1 4.5 Was any contract between the bidder and the municipality / municipal entity or any other Yes No organ of state terminated during the past five years on account of failure to perform on or comply with the contract? 4.7.1 If so, furnish particulars: **CERTIFICATION** I, THE UNDERSIGNED (FULL NAME): CERTIFY THAT THE INFORMATION FURNISHED ON THIS DECLARATION FORM TRUE AND CORRECT. I ACCEPT THAT, IN ADDITION TO CANCELLATION OF A CONTRACT, ACTION MAY BE TAKEN AGAINST ME SHOULD THIS DECLARATION PROVE TO BE FALSE. Signature Date **Position** Name of Bidder

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Bid No: 02/2025-26

16 January 2026

CERTIFICATE OF INDEPENDENT BID DETERMINATION

MBD9

- 1. This **Municipal Bidding Document (MBD**) must form part of all bids¹ invited.
- 2. Section 4 (1) (b) (iii) of the Competition Act No. 89 of 1998, as amended, prohibits an agreement between, or concerted practice by, firms, or a decision by an association of firms, if it is between parties in a horizontal relationship and if it involves collusive bidding (or bid rigging).² Collusive bidding is a pe se prohibition meaning that it cannot be justified under any grounds.
- 3. Municipal Supply Regulation 38 (1) prescribes that a supply chain management policy must provide measures for the combating of abuse of the supply chain management system, and must enable the accounting officer, among others, to:
 - a. takes all reasonable steps to prevent such abuse;
 - b. rejects the bid of any bidder if that bidder or any of its directors has abused the supply chain management system of the municipality or municipal entity or has committed any improper conduct in relation to such system; and
 - c. cancels a contract awarded to a person if the person committed any corrupt or fraudulent act during the bidding process or the execution of the contract.
- 4. This MBD serves as a certificate of declaration that would be used by institutions to ensure that, when bids are considered, reasonable steps are taken to prevent any form of bid-rigging.
- 5. In order to give effect to the above, the attached Certificate of Bid Determination (MBD 9) must be completed and submitted with the bid:

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¹ Includes price quotations, advertised competitive bids, limited bids and proposals.

² Bid rigging (or collusive bidding) occurs when businesses, that would otherwise be expected to compete, secretly conspire to raise prices or lower the quality of goods and / or services for purchasers who wish to acquire goods and / or services through a bidding process. Bid rigging is, therefore, an agreement between competitors not to compete.

CERTIFICATE OF INDEPENDENT BID DETERMINATION

MBD9

I, the undersigned, in submitting the accompanying bid:	
(Bid Number and Description)	
in response to the invitation for the bid made by:	
(Name of Municipality / Municipal Entity)	
do hereby make the following statements that I certify to be true and complete in every respec	
I certify, on behalf of:that: (Name of Bidder)	

- 1. I have read and I understand the contents of this Certificate;
- 2. I understand that the accompanying bid will be disqualified if this Certificate is found not to be true and complete in every respect;
- 3. I am authorized by the bidder to sign this Certificate, and to submit the accompanying bid, on behalf of the bidder;
- 4. Each person whose signature appears on the accompanying bid has been authorized by the bidder to determine the terms of, and to sign, the bid, on behalf of the bidder;
- 5. For the purposes of this Certificate and the accompanying bid, I understand that the word "competitor" shall include any individual or organization, other than the bidder, whether or not affiliated with the bidder, who:
 - (a) has been requested to submit a bid in response to this bid invitation;
 - (b) could potentially submit a bid in response to this bid invitation, based on their qualifications, abilities or experience; and
 - (c) provides the same goods and services as the bidder and/or is in the same line of business as the bidder 3 MBD 9
- 6. The bidder has arrived at the accompanying bid independently from, and without consultation, communication, agreement or arrangement with any competitor. However communication between partners in a joint venture or consortium³ will not be construed as collusive bidding.

- 7. In particular, without limiting the generality of paragraphs 6 above, there has been no consultation, communication, agreement or arrangement with any competitor regarding:
 - (a) prices;
 - (b) geographical area where product or service will be rendered (market allocation)
 - (c) methods, factors or formulas used to calculate prices;
 - (d) the intention or decision to submit or not to submit, a bid;
 - (e) the submission of a bid which does not meet the specifications and conditions of the bid; or
 - (f) bidding with the intention not to win the bid.
- 8. In addition, there have been no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications and conditions or delivery particulars of the products or services to which this bid invitation relates.
- 9. The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract.
- ³ Joint venture or Consortium means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract.
- 10. I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No. 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No. 12 of 2004 or any other applicable legislation.

Signature	Date
Position	Name of Bidder



Ga-Segonyana Local Municipality

Invitation To Bid

Bid No: 02/2025-26

Provision of Telephone Management Services

SPECIAL CONDITIONS OF A CONTRACT

SPECIAL CONDITIONS OF BID

- 1. The Municipality's document must be kept as supplied and submitted with all schedules / forms fully completed.
- 2. Any other documents, certificates etc. must be attached as an annexure to the official Municipal document.

Provision of Telephone Management Services

- 3. Where the Municipality's official document is taken apart and not submitted as supplied, the bid might be rejected.
- 4. Schedules / forms not duly completed and signed by the bidder will result in a bid not being considered.
- 5. All Forms of Special Conditions in Specifications should be included.
- 6. The bid document must be completed in black ink, and prices must be VAT inclusive, unless otherwise specified.
- 7. The lowest or any Bid will not be necessarily be accepted, and the Ga-Segonyana Local Municipality reserves the right to accept the whole or any portion of a Bid.
- 8. All prices and details must be legible to ensure the bid will be considered for adjudication.
- 9. Corrections may not be made by means of correction fluid such as Tip Ex, or any other similar product. In the event of a mistake being made, it should be crossed out in ink and be accompanied by a full signature at each and every alteration. The Municipality reserves the right to reject the bid if corrections are not made in accordance with the above.
- 10. All bid documents must include the following documents:
 - · Copies of Company registration certificate,
 - Company profile -Certified ID copy(s) of Director(s)/Shareholder(s) not older than three months,
 - Tax compliance status pin of the company,
 - Proof of VAT registration <u>if applicable</u>,
 - CSD registration report and/or CSD Registration Number (MAAA),
 - A letter confirming bank details of the company not older than 3 months,
 - Proof of Municipal rates/letter from Tribal Authority / Copy of a valid lease agreement for the company,
 - In case of a joint venture a joint venture agreement should be attached (sworn affidavit is not acceptable),
 - Authority of signatories.
 - Safety requirements documentation relevant to the industry (if applicable)
 - Petroleum wholesale license Compulsory
- 11. The bidder may submit a comprehensive company profile, for example the founding company statements, as well as a detailed exposition of previous and current work done.
- 12. Bidders will be required to be registered on the Ga-Segonyana Local Municipality's Supplier Database.
- 13. No bid forwarded by e mail, telegram, telex, facsimile or similar apparatus will be considered.

14. No late bids will be considered.

15. Bids must be properly received and deposited in the bid box of the Ga-Segonyana Local Municipality on or before **16 January 2026** @ **12H00**. Bid offers must be submitted in a sealed envelope properly marked in terms of the bid number and bid description, at the offices of the Municipality situated at:

Fover

Ga-Segonyana Local Municipality Cnr Voortrekker and School Street **Kuruman** 8460

16. Copyright / Patent Rights – Copyright in any document produced, and the patent rights or ownership in any plant, machinery, thing, system or process designed or devised, by a consultant in the course of the consultancy service is vested in the Ga-Segonyana Local Municipality.

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BID DECLARATION

1.	I/we Mr/Mrs/Messrs	duly assigned to
	represent the bidder for the purpose of this bid, hereby bid to supply the	e goods and/or render
	services described in the attached documents to the Ga-Segonyana Lo	cal Municipality on terms
	and conditions stipulated in this bid and in accordance with the specifi	cations stipulated in the bid
	documents (which shall be taken as part of, and incorporated into this	bid) at the prices reflected in
	the Pricing Schedule.	

Provision of Telephone Management Services

- 2. I/we agree that this offer shall remain valid for a period of 90 days commencing from the closing date and time of this bid.
- 3. I/We further agree that:
 - 3.1 This bid and its acceptance shall be subject to the terms and conditions contained in the in the Ga-Segonyana Local Municipality Supply Chain Management Policy;
 - 3.2 if I/we withdraw my/our bid within the period for which I/we have agreed that the bid shall remain open for acceptance, or fail to fulfil the contract when called upon to do so, the Ga-Segonyana Local Municipality may, without prejudice to its other rights, agree to the withdrawal of my/our bid or cancel the contract that may have been entered into between me/us and the Ga-Segonyana Local Municipality and I/we will then pay to the Ga-Segonyana Local Municipality any additional expense incurred by the Ga-Segonyana Local Municipality having either to accept any less favorable bid or, if fresh bids have to be invited, the additional expenditure incurred by the invitation of fresh bids and by the subsequent acceptance of any less favourable bid; the Ga-Segonyana Local Municipality shall also have the right to recover such additional expenditure by set-off against moneys which may be due or become due to me/us under this or any other bid or contract or against any guarantee or deposit that may have been furnished by me/us or on my/our behalf for the due fulfilment of this or any other bid or contract and pending the ascertainment of the amount of such additional expenditure to retain such moneys, guarantee or deposit as security for any loss the Ga-Segonyana Local Municipality may sustain by reason of my/our default;
 - 3.3 If my/our bid is accepted the acceptance may be communicated to me/us by letter or order through the provided e-mail address. Such communication shall be deemed to be proper service of such notice with effect from the date of sending the e-mail of such notice;
 - 3.4 The law of the Republic of South Africa shall govern the contract created by the acceptance of my/our bid and that I/we choose domicilium citandi et executandi in the Republic of South Africa, where any and all legal notices may be served at (full street address of this place):

4. I/we furthermore confirm that I/we have satisfied myself/ourselves as to the correctness and validity of my/our bid; that the price(s) and rate(s) quoted cover all the work/item(s) specified in the bid documents and that the price(s) and rate(s) cover all my/our obligations under a resulting contract and that I/we accept that any mistakes regarding price(s) and calculations will be at my/our risk.

Bid No: 02/2025-26 16 January 2026

- 5. I/we hereby accept full responsibility for the proper execution and fulfilment of all obligations and conditions devolving on me/us under this agreement as the principal(s) liable for the due fulfilment of this contract.
- 6. I/we agree that any action arising from this contract may in all respects be instituted against me/us and I/we hereby undertake to satisfy fully any sentence or judgment which may be pronounced against me/us as a result of such action.

7.		participation/no participation* in the submission of any other es described in the attached documents. *If in the affirmative, ved.
Nam	e of Bidder:	Signature



Ga-Segonyana Local Municipality

Invitation To Bid

Bid No: 02/2025-26

Provision of Telephone Management Services

Resolution By Board Of Directors

RESOLUTION TAKEN BY THE BOARD OF DIRECTORS / MEMBERS / PARTNERS

RESOLUTION of a meeting of the Board of Directors / Members / Partners of

(Name of Bidder)			
Held at		On	
	(Place)	(Date)	
RESOLVED THAT:			
1. The enterprise sub	mits a Bid to the Ga-Segonyana Local Mur	nicipality in respect of the following project:	

Bid No: 02/2025-26 **Bid Description: Provision of Telephone Management Services**

2. Mr/Mrs/Ms	
In his/her capacity as will sign as follows:	and who
(Specimen Signature)	

be, and is hereby, authorised to sign the Bid and/or all other documents and/or correspondence in connection with and relating to the Bid, as well as to sign any contract, and/or all documentation resulting from the award of the bid to the enterprise mentioned above.

Note: The resolution must be signed by all the directors or members/partners of the bidding enterprise. Should the space provided below not be sufficient for all directors to sign, please provide a separate sheet in the same format as below.

No	Name	Capacity	Signature
1			
2			
3			
4			
5			

Enterprise Stamp		

RESOLUTION TAKEN BY THE BOARD OF DIRECTORS OF A CONSORTIUM OR JOINT VENTURE.

(Name of Bidder)			
Held at		On	
	(Place)	(Date)	
RESOLVED THAT:			
1. The enterprise submits a E	Bid to the Ga-Segonyana Local I	Municipality in respect of the following pr	roject:
Bid Desc	Bid No: 02/202 ription: Provision of Teleph		
As a Consortium/Joint Venture of the Enterprises forming the C		ect full names and registration numbers, if ap _l	plicable
	(Enterprise full Name and Reg	istration Number)	
	(Enterprise full Name and Reg	istration Number)	
	(Enterprise full Name and Reg	istration Number)	
	(Enterprise full Name and Reg	istration Number)	
2. Mr/Mrs/Ms			
In his/her capacity as will sign as follows:			and wh
(Specimen Signature)			

12H00

be, and is hereby, authorised to sign the Bid and/or all other documents and/or correspondence in connection with and relating to the Bid, as well as to sign any contract, and/or all documentation resulting from the award of the bid to the Consortium/ Joint Venture mentioned above.

3. The enterprise in the form of a consortium or joint venture accept jointly and several liability with parties under item 1 above for the fulfilment of the obligations of the consortium and/or joint venture deriving from, and in any way connected with the contract to be entered into with the Ga-Segonyana Local Municipality in respect of the project described above under item 1.

(Physical Address)

Note: The resolution must be signed by all the directors or members/partners of the bidding enterprise. Should the space provided below not be sufficient for all directors to sign, please provide a separate sheet in the same format as below.

No	Name	Capacity	Signature
1			
2			
3			
4			
5			

Enterprise Stamp		



Ga-Segonyana Local Municipality

Invitation To Bid

Bid No: 02/2025-26

Provision of Telephone Management Services

General Conditions of a Contract

TABLE OF CLAUSES

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- 10. Delivery and documents
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General Conditions of Contract

1. Definitions

- 1. The following terms shall be interpreted as indicated:
- 1.1 "Closing time" means the date and hour specified in the bidding documents for the receipt of bids.
- 1.2 "Contract" means the written agreement entered into between the purchaser and the supplier, as recorded in the contract form signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference therein.
- 1.3 "Contract price" means the price payable to the supplier under the contract for the full and proper performance of his contractual obligations.

- 1.4 "Corrupt practice" means the offering, giving, receiving, or soliciting of anything of value to influence the action of a public official in the procurement process or in contract execution.
- 1.5 "Countervailing duties" are imposed in cases where an enterprise abroad is subsidized by its government and encouraged to market its products internationally.
- 1.6 "Country of origin" means the place where the goods were mined, grown or produced or from which the services are supplied. Goods are produced when, through manufacturing, processing or substantial and major assembly of components, a commercially recognized new product results that is substantially different in basic characteristics or in purpose or utility from its components.
- 1.7 "Day" means calendar day.
- 1.8 "Delivery" means delivery in compliance of the conditions of the contract or order.
- 1.9 "Delivery ex stock" means immediate delivery directly from stock actually on
- 1.10 "Delivery into consignees store or to his site" means delivered and unloaded in the specified store or depot or on the specified site in compliance with the conditions of the contract or order, the supplier bearing all risks and charges involved until the supplies are so delivered and a valid receipt is obtained.
- 1.11 "Dumping" occurs when a private enterprise abroad market its goods on own initiative in the RSA at lower prices than that of the country of origin and which have the potential to harm the local industries in the RSA.
- 1.12 "Force majeure" means an event beyond the control of the supplier and not involving the supplier's fault or negligence and not foreseeable. Such events may include, but is not restricted to, acts of the purchaser in its sovereign capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions and freight embargoes.
- 1.13 "Fraudulent practice" means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of any bidder, and includes collusive practice among bidders (prior to or after bid submission) designed to establish bid prices at artificial non-competitive levels and to deprive the bidder of the benefits of free and open competition.
- 1.14 "GCC" means the General Conditions of Contract.
- 1.15 "Goods" means all of the equipment, machinery, and/or other materials that the supplier is required to supply to the purchaser under the contract.
- 1.16 "Imported content" means that portion of the bidding price represented by the cost of components, parts or materials which have been or are still to be imported (whether by the supplier or his subcontractors) and which costs are inclusive of the costs abroad, plus freight and other direct importation costs such as landing costs,

dock dues, import duty, sales duty or other similar tax or duty at the South African place of entry as well as transportation and handling charges to the factory in the Republic where the supplies covered by the bid will be manufactured.

- 1.17 "Local content" means that portion of the bidding price which is not included in the imported content provided that local manufacture does take place.
- 1.18 "Manufacture" means the production of products in a factory using labour, materials, components and machinery and includes other related value-adding activities.
- 1.19 "Order" means an official written order issued for the supply of goods or works or the rendering of a service.
- 1.20 "Project site," where applicable, means the place indicated in bidding documents.
- 1.21 "Purchaser" means the organization purchasing the goods.
- 1.22 "Republic" means the Republic of South Africa.
- 1.23 "SCC" means the Special Conditions of Contract.
- 1.24 "Services" means those functional services ancillary to the supply of the goods, such as transportation and any other incidental services, such as installation, commissioning, provision of technical assistance, training, catering, gardening, security, maintenance and other such obligations of the supplier covered under the contract.
- 1.25 "Written" or "in writing" means handwritten in ink or any form of electronic or mechanical writing.

2. Application

Bid No: 02/2025-26

- 2.1 These general conditions are applicable to all bids, contracts and orders including bids for functional and professional services, sales, hiring, letting and the granting or acquiring of rights, but excluding immovable property, unless otherwise indicated in the bidding documents.
- 2.2 Where applicable, special conditions of contract are also laid down to cover specific supplies, services or works.
- 2.3 Where such special conditions of contract are in conflict with these general conditions, the special conditions shall apply.

- 3. General
- 3.1 Unless otherwise indicated in the bidding documents, the purchaser shall not be liable for any expense incurred in the preparation and submission of a bid. Where applicable a non-refundable fee for documents may be charged.

3.2 With certain exceptions, invitations to bid are only published in the Government Tender Bulletin. The Government Tender Bulletin may be obtained directly from the Government Printer, Private Bag X85, Pretoria 0001, or accessed electronically from www.treasury.gov.za

4. Standards

4.1 The goods supplied shall conform to the standards mentioned in the bidding documents and specifications.

5. Use of contract documents and information; inspection.

- 5.1 The supplier shall not, without the purchaser's prior written consent, disclose the contract, or any provision thereof, or any specification, plan, drawing, pattern, sample, or information furnished by or on behalf of the purchaser in connection therewith, to any person other than a person employed by the supplier in the performance of the contract. Disclosure to any such employed person shall be made in confidence and shall extend only so far as may be necessary for purposes of such performance.
- 5.2 The supplier shall not, without the purchaser's prior written consent, make use of any document or information mentioned in GCC clause 5.1 except for purposes of performing the contract.
- 5.3 Any document, other than the contract itself mentioned in GCC clause 5.1 shall remain the property of the purchaser and shall be returned (all copies) to the purchaser on completion of the supplier's performance under the contract if so required by the purchaser.
- 5.4 The supplier shall permit the purchaser to inspect the supplier's records relating to the performance of the supplier and to have them audited by auditors appointed by the purchaser, if so required by the purchaser.

6. Patent rights

6.1 The supplier shall indemnify the purchaser against all third-party claims of infringement of patent, trademark, or industrial design rights arising from use of the goods or any part thereof by the purchaser.

7. Performance

- 7.1 Within thirty (30) days of receipt of the notification of contract award, 6 security the successful bidder shall furnish to the purchaser the performance security of the amount specified in SCC.
- 7.2 The proceeds of the performance security shall be payable to the purchaser as compensation for any loss resulting from the supplier's failure to complete his obligations under the contract.
- 7.3 The performance security shall be denominated in the currency of the contract, or in a freely convertible currency acceptable to the purchaser and shall be in one of the following forms: (a) a bank guarantee or an irrevocable letter of credit issued by a reputable bank located in the purchaser's country or abroad, acceptable to the purchaser, in the form provided in the bidding documents or another form acceptable to the purchaser; or (b) a cashier's or certified cheque

Bid No: 02/2025-26

7.4 The performance security will be discharged by the purchaser and returned to the supplier not later than thirty (30) days following the date of completion of the supplier's performance obligations under the contract, including any warranty obligations, unless otherwise specified in SCC.

8. Inspections, tests and analyses

- 8.1 All pre-bidding testing will be for the account of the bidder.
- 8.2 If it is a bid condition that supplies to be produced or services to be rendered should at any stage during production or execution or on completion be subject to inspection, the premises of the bidder or contractor shall be open, at all reasonable hours, for inspection by a representative of the Department or an organization acting on behalf of the Department.
- 8.3 If there are no inspection requirements indicated in the bidding documents and no mention is made in the contract, but during the contract period it is decided that inspections shall be carried out, the purchaser shall itself make the necessary arrangements, including payment arrangements with the testing authority concerned.
- 8.4 If the inspections, tests and analyses referred to in clauses 8.2 and 8.3 show the supplies to be in accordance with the contract requirements, the cost of the inspections, tests and analyses shall be defrayed by the purchaser.
- 8.5 Where the supplies or services referred to in clauses 8.2 and 8.3 do not comply with the contract requirements, irrespective of whether such supplies or services are accepted or not, the cost in connection with these inspections, tests or analyses shall be defrayed by the supplier.
- 8.6 Supplies and services which are referred to in clauses 8.2 and 8.3 and which do not comply with the contract requirements may be rejected.
- 8.7 Any contract supplies may on or after delivery be inspected, tested or analyzed and may be rejected if found not to comply with the requirements of the contract. Such rejected supplies shall be held at the 7 cost and risk of the supplier who shall, when called upon, remove them immediately at his own cost and forthwith substitute them with supplies which do comply with the requirements of the contract. Failing such removal the rejected supplies shall be returned at the suppliers cost and risk. Should the supplier fail to provide the substitute supplies forthwith, the purchaser may, without giving the supplier further opportunity to substitute the rejected supplies, purchase such supplies as may be necessary at the expense of the supplier.
- 8.8 The provisions of clauses 8.4 to 8.7 shall not prejudice the right of the purchaser to cancel the contract on account of a breach of the conditions thereof, or to act in terms of Clause 23 of GCC.
- 9.1 The supplier shall provide such packing of the goods as is required to prevent their damage or deterioration during transit to their final destination, as indicated in the contract. The packing shall be sufficient to withstand, without limitation, rough

9. Packing

Bid No: 02/2025-26

handling during transit and exposure to extreme temperatures, salt and precipitation during transit, and open storage. Packing, case size and weights shall take into consideration, where appropriate, the remoteness of the goods' final destination and the absence of heavy handling facilities at all points in transit.

9.2 The packing, marking, and documentation within and outside the packages shall comply strictly with such special requirements as shall be expressly provided for in the contract, including additional requirements, if any, specified in SCC, and in any subsequent instructions ordered by the purchaser.

10. Delivery and documents

- 10.1 Delivery of the goods shall be made by the supplier in accordance with the terms specified in the contract. The details of shipping and/or other documents to be furnished by the supplier are specified in SCC.
- 10.2 Documents to be submitted by the supplier are specified in SCC.

11. Insurance

- 11.1 The goods supplied under the contract shall be fully insured in a freely convertible currency against loss or damage incidental to manufacture or acquisition, transportation, storage and delivery in the manner specified in the SCC.
- 12. Transportation
- 12.1 Should a price other than an all-inclusive delivered price be required, this shall be specified in the SCC.
- 13. Incidental services 13.1 The supplier may be required to provide any or all of the following services, including additional services, if any, specified in SCC:
 - (a) performance or supervision of on-site assembly and/or commissioning of the supplied goods;
 - (b) furnishing of tools required for assembly and/or maintenance of the supplied goods;
 - (c) furnishing of a detailed operations and maintenance manual for each appropriate unit of the supplied goods;
 - (d) performance or supervision or maintenance and/or repair of the supplied goods, for a period of time agreed by the parties, 8 provided that this service shall not relieve the supplier of any warranty obligations under this contract; and
 - (e) training of the purchaser's personnel, at the supplier's plant and/or on-site, in assembly, start-up, operation, maintenance, and/or repair of the supplied goods.
 - 13.2 Prices charged by the supplier for incidental services, if not included in the contract price for the goods, shall be agreed upon in advance by the parties and shall not exceed the prevailing rates charged to other parties by the supplier for similar services.

14. Spare parts

- 14.1 As specified in SCC, the supplier may be required to provide any or all of the following materials, notifications, and information pertaining to spare parts manufactured or distributed by the supplier:
- (a) such spare parts as the purchaser may elect to purchase from the supplier, provided that this election shall not relieve the supplier of any warranty obligations under the contract; and
- (b) in the event of termination of production of the spare parts:

(i) Advance notification to the purchaser of the pending termination, in sufficient time to permit the purchaser to procure needed requirements; and (ii) following such termination, furnishing at no cost to the purchaser, the blueprints, drawings, and specifications of the spare parts, if requested.

- 15. Warranty
- 15.1 The supplier warrants that the goods supplied under the contract are new, unused, of the most recent or current models, and that they incorporate all recent improvements in design and materials unless provided otherwise in the contract. The supplier further warrants that all goods supplied under this contract shall have no defect, arising from design, materials, or workmanship (except when the design and/or material is required by the purchaser's specifications) or from any act or omission of the supplier, that may develop under normal use of the supplied goods in the conditions prevailing in the country of final destination.
- 15.2 This warranty shall remain valid for twelve (12) months after the goods, or any portion thereof as the case may be, have been delivered to and accepted at the final destination indicated in the contract, or for eighteen (18) months after the date of shipment from the port or place of loading in the source country, whichever period concludes earlier, unless specified otherwise in SCC.
- 15.3 The purchaser shall promptly notify the supplier in writing of any claims arising under this warranty.
- 15.4 Upon receipt of such notice, the supplier shall, within the period specified in SCC and with all reasonable speed, repair or replace the defective goods or parts thereof, without costs to the purchaser.
- 15.5 If the supplier, having been notified, fails to remedy the defect(s) within the period specified in SCC, the purchaser may proceed to take such remedial action as may be necessary, at the supplier's risk and expense and without prejudice to any other rights which the purchaser 9 may have against the supplier under the contract.
- 16. Payment
- 16.1 The method and conditions of payment to be made to the supplier under this contract shall be specified in SCC.
- 16.2 The supplier shall furnish the purchaser with an invoice accompanied by a copy of the delivery note and upon fulfillment of other obligations stipulated in the contract.
- 16.3 Payments shall be made promptly by the purchaser, but in no case later than thirty (30) days after submission of an invoice or claim by the supplier.
- 16.4 Payment will be made in Rand unless otherwise stipulated in SCC.
- 17. Prices
- 17.1 Prices charged by the supplier for goods delivered and services performed under the contract shall not vary from the prices quoted by the supplier in his bid, with the exception of any price adjustments authorized in SCC or in the purchaser's request for bid validity extension, as the case may be.

18. Contract amendments

- 18.1 No variation in or modification of the terms of the contract shall be made except by written amendment signed by the parties concerned.
- 19. Assignment
- 19.1 The supplier shall not assign, in whole or in part, its obligations to perform under the contract, except with the purchaser's prior written consent.
- 20. Subcontracts
- 20.1 The supplier shall notify the purchaser in writing of all subcontracts awarded under this contracts if not already specified in the bid. Such notification, in the original bid or later, shall not relieve the supplier from any liability or obligation under the contract.

21. Delays in the supplier's performance

- 21.1 Delivery of the goods and performance of services shall be made by the supplier in accordance with the time schedule prescribed by the purchaser in the contract.
- 21.2 If at any time during performance of the contract, the supplier or its subcontractor(s) should encounter conditions impeding timely delivery of the goods and performance of services, the supplier shall promptly notify the purchaser in writing of the fact of the delay, its likely duration and its cause(s). As soon as practicable after receipt of the supplier's notice, the purchaser shall evaluate the situation and may at his discretion extend the supplier's time for performance, with or without the imposition of penalties, in which case the extension shall be ratified by the parties by amendment of contract.
- 21.3 No provision in a contract shall be deemed to prohibit the obtaining of supplies or services from a national department, provincial department, or a local authority.
- 21.4 The right is reserved to procure outside of the contract small quantities or to have minor essential services executed if an emergency arises, the supplier's point of supply is not situated at or near the place where the supplies are required, or the supplier's services are not readily 10 available.
- 21.5 Except as provided under GCC Clause 25, a delay by the supplier in the performance of its delivery obligations shall render the supplier liable to the imposition of penalties, pursuant to GCC Clause 22, unless an extension of time is agreed upon pursuant to GCC Clause 21.2 without the application of penalties.
- 21.6 Upon any delay beyond the delivery period in the case of a supplies contract, the purchaser shall, without canceling the contract, be entitled to purchase supplies of a similar quality and up to the same quantity in substitution of the goods not supplied in conformity with the contract and to return any goods delivered later at the supplier's expense and risk, or to cancel the contract and buy such goods as may be required to complete the contract and without prejudice to his other rights, be entitled to claim damages from the supplier.

22. Penalties

22.1 Subject to GCC Clause 25, if the supplier fails to deliver any or all of the goods or to perform the services within the period(s) specified in the contract, the purchaser shall, without prejudice to its other remedies under the contract, deduct from the contract price, as a penalty, a sum calculated on the delivered price of the

delayed goods or unperformed services using the current prime interest rate calculated for each day of the delay until actual delivery or performance. The purchaser may also consider termination of the contract pursuant to GCC Clause 23.

23. Termination for default

- 23.1 The purchaser, without prejudice to any other remedy for breach of contract, by written notice of default sent to the supplier, may terminate this contract in whole or in part:
- if the supplier fails to deliver any or all of the goods within the period(s) (a) specified in the contract, or within any extension thereof granted by the purchaser pursuant to GCC Clause 21.2;
- (b) if the Supplier fails to perform any other obligation(s) under the contract; or
- (c) if the supplier, in the judgment of the purchaser, has engaged in corrupt or fraudulent practices in competing for or in executing the contract. 23.2 In the event the purchaser terminates the contract in whole or in part, the purchaser may procure, upon such terms and in such manner as it deems appropriate, goods, works or services similar to those undelivered, and the supplier shall be liable to the purchaser for any excess costs for such similar goods, works or services. However, the supplier shall continue performance of the contract to the extent not terminated.
- 23.3 Where the purchaser terminates the contract in whole or in part, the purchaser may decide to impose a restriction penalty on the supplier by prohibiting such supplier from doing business with the public sector for a period not exceeding 10 years.
- 23.4 If a purchaser intends imposing a restriction on a supplier or any person associated with the supplier, the supplier will be allowed a time period of not more than fourteen (14) days to provide reasons why the 11 envisaged restriction should not be imposed. Should the supplier fail to respond within the stipulated fourteen (14) days the purchaser may regard the intended penalty as not objected against and may impose it on the supplier.
- 23.5 Any restriction imposed on any person by the Accounting Officer / Authority will, at the discretion of the Accounting Officer / Authority, also be applicable to any other enterprise or any partner, manager, director or other person who wholly or partly exercises or exercised or may exercise control over the enterprise of the firstmentioned person, and with which enterprise or person the first-mentioned person, is or was in the opinion of the Accounting Officer / Authority actively associated.
- 23.6 If a restriction is imposed, the purchaser must, within five (5) working days of such imposition, furnish the National Treasury, with the following information:
- (i) the name and address of the supplier and / or person restricted by the purchaser;
- (ii) the date of commencement of the restriction
- (iii) the period of restriction; and
- (iv) the reasons for the restriction. These details will be loaded in the National Treasury's central database of suppliers or persons prohibited from doing business with the public sector.

23.7 If a court of law convicts a person of an offence as contemplated in sections 12 or 13 of the Prevention and Combating of Corrupt Activities Act, No. 12 of 2004, the court may also rule that such person's name be endorsed on the Register for Tender Defaulters. When a person's name has been endorsed on the Register, the person will be prohibited from doing business with the public sector for a period not less than five years and not more than 10 years. The National Treasury is empowered to determine the period of restriction and each case will be dealt with on its own merits. According to section 32 of the Act the Register must be open to the public. The Register can be perused on the National Treasury website.

24. Anti-dumping and countervailing duties and rights

24.1 When, after the date of bid, provisional payments are required, or antidumping or countervailing duties are imposed, or the amount of a provisional payment or antidumping or countervailing right is increased in respect of any dumped or subsidized import, the State is not liable for any amount so required or imposed, or for the amount of any such increase. When, after the said date, such a provisional payment is no longer required or any such anti-dumping or countervailing right is abolished, or where the amount of such provisional payment or any such right is reduced, any such favourable difference shall on demand be paid forthwith by the contractor to the State or the State may deduct such amounts from moneys (if any) which may otherwise be due to the contractor in regard to supplies or services which he delivered or rendered, or is to deliver or render in terms of the contract or any other contract or any other amount which may be due to him 12

25. Force Majeure

25.1 Notwithstanding the provisions of GCC Clauses 22 and 23, the supplier shall not be liable for forfeiture of its performance security, damages, or termination for default if and to the extent that his delay in performance or other failure to perform his obligations under the contract is the result of an event of force majeure.

25.2 If a force majeure situation arises, the supplier shall promptly notify the purchaser in writing of such condition and the cause thereof. Unless otherwise directed by the purchaser in writing, the supplier shall continue to perform its obligations under the contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the force majeure event.

26. Termination for insolvency

26.1 The purchaser may at any time terminate the contract by giving written notice to the supplier if the supplier becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the supplier, provided that such termination will not prejudice or affect any right of action or remedy which has accrued or will accrue thereafter to the purchaser.

27. Settlement of Disputes

27.1 If any dispute or difference of any kind whatsoever arises between the purchaser and the supplier in connection with or arising out of the contract, the parties shall make every effort to resolve amicably such dispute or difference by mutual consultation.

27.2 If, after thirty (30) days, the parties have failed to resolve their dispute or difference by such mutual consultation, then either the purchaser or the supplier may give notice to the other party of his intention to commence with mediation. No mediation in respect of this matter may be commenced unless such notice is given to the other party.

- 27.3 Should it not be possible to settle a dispute by means of mediation, it may be settled in a South African court of law.
- 27.4 Mediation proceedings shall be conducted in accordance with the rules of procedure specified in the SCC.
- 27.5 Notwithstanding any reference to mediation and/or court proceedings herein, (a) the parties shall continue to perform their respective obligations under the contract unless they otherwise agree; and (b) the purchaser shall pay the supplier any monies due the supplier.

28. Limitation of Liability

- 28.1 Except in cases of criminal negligence or willful misconduct, and in the case of infringement pursuant to Clause 6;
- (a) the supplier shall not be liable to the purchaser, whether in contract, tort, or otherwise, for any indirect or consequential loss or damage, loss of use, loss of production, or loss of profits or interest costs, provided that this exclusion shall not apply to any obligation of the supplier to pay penalties and/or damages to the purchaser; and
- (b) the aggregate liability of the supplier to the purchaser, whether under the contract, in tort or otherwise, shall not exceed the total contract price, provided that this limitation shall not apply to the cost of repairing or replacing defective equipment.

29. Governing language

- 29.1 The contract shall be written in English. All correspondence and other documents pertaining to the contract that is exchanged by the parties shall also be written in English.
- 30. Applicable law
- 30.1 The contract shall be interpreted in accordance with South African laws, unless otherwise specified in SCC.
- 31. Notices
- 31.1 Every written acceptance of a bid shall be posted to the supplier concerned by registered or certified mail and any other notice to him shall be posted by ordinary mail to the address furnished in his bid or to the address notified later by him in writing and such posting shall be deemed to be proper service of such notice
- 31.2 The time mentioned in the contract documents for performing any act after such aforesaid notice has been given, shall be reckoned from the date of posting of such notice.
- 32. Taxes and duties
- 32.1 A foreign supplier shall be entirely responsible for all taxes, stamp duties, license fees, and other such levies imposed outside the purchaser's country.

32.2 A local supplier shall be entirely responsible for all taxes, duties, license fees, etc., incurred until delivery of the contracted goods to the purchaser.

32.3 No contract shall be concluded with any bidder whose tax matters are not in order. Prior to the award of a bid the Department must be in possession of a tax clearance certificate, submitted by the bidder. This certificate must be an original issued by the South African Revenue Services.

33. National Industrial Participation (NIP) Programme

33.1 The NIP Programme administered by the Department of Trade and Industry shall be applicable to all contracts that are subject to the NIP obligation

34. Prohibition of Restrictive practices

34.1 In terms of section 4 (1) (b) (iii) of the Competition Act No. 89 of 1998, as amended, an agreement between, or concerted practice by, firms, or a decision by an association of firms, is prohibited if it is between parties in a horizontal relationship and if a bidder (s) is / are or a contractor(s) was / were involved in collusive bidding (or bid rigging).

34.2 If a bidder(s) or contractor(s), based on reasonable grounds or evidence obtained by the purchaser, has / have engaged in the restrictive practice referred to above, the purchaser may refer the matter to the Competition Commission for investigation and possible imposition of administrative penalties as contemplated in the Competition Act No. 89 of 1998. 14

34.3 If a bidder(s) or contractor(s), has / have been found guilty by the Competition Commission of the restrictive practice referred to above, the purchaser may, in addition and without prejudice to any other remedy provided for, invalidate the bid(s) for such item(s) offered, and / or terminate the contract in whole or part, and / or restrict the bidder(s) or contractor(s) from conducting business with the public sector for a period not exceeding ten (10) years and / or claim damages from the bidder(s) or contractor(s) concerned.

Js General Conditions of Contract (revised July 2010)